

Webforms Output: Core Standards Update Form
May 2010

Submitted 29 Apr 2010 09:30
FRM-D8, 159 (FRR-9E5C)

* Please enter the name of your organisation and click search. Then please 'select' the name of your organisation and click continue below:

Organisation Name:

Chief Executive's Name:

Chief Executive's Email:

* Please select all of the Standards on which you would like to declare

- C04b
- C13c
- C17

C4b

* C4b: Healthcare organisations keep patients, staff and visitors safe by having systems to ensure that all risks associated with the acquisition and use of medical devices are minimised.

insufficient assurance

Start date of non-compliance or insufficient assurance

09-10-2009

Date at which you expect to have assurance of compliance

01-07-2010

* Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)

The organisation is working towards having a record of medical devices that facilitates a systematic approach to medical devices management. Good progress has been made.

Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)

The current inventories for the organisation have been reviewed to develop a more accurate and effective approach. A business plan is in place to support the implementation of a software package for tracking and managing medical devices inventory/asset registers. The implementation of the software package will underpin a more robust approach. The existing robust action plan will continue to monitor progress.

C13c

* C13c: Healthcare organisations have systems in place to ensure that staff treat patient information confidentially, except where authorised by legislation to the contrary.

insufficient assurance

Start date of non-compliance or insufficient assurance

09-10-2009

Date at which you expect to have assurance of compliance

01-04-2010

* Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)

LCHS have taken into account the outcome of CQC inspections for 2009/10 when it was considered that LCHS were not compliant with Standard C13c. Following this an action plan was developed and has now been implemented.

Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)

The action plan developed following the CQC inspections for 2009/10 has now been completed. The Records Management Policy has been revised and is available on the website. Patient information leaflets have been developed and are available on the website and are due to be available in hard copy. Training is provided at induction, clinical and non-clinical mandatory training and through SystemOne training. Staff training numbers are recorded and monitored.

C17

* C17: The views of patients, their carers and others are sought and taken into account in designing, planning, delivering and improving healthcare services.

insufficient assurance

Start date of non-compliance or insufficient assurance

01-10-2009

Date at which you expect to have assurance of compliance

01-07-2010

* Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)

Patient and public involvement is inconsistent throughout the organisation. The organisation does not automatically involve patients and the public in how services are planned and run.

Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)

The organisation has developed a strategy and toolkit to support services to adopt a variety of mechanisms to ensure this happens more proactively. The organisation is also strengthening its resources to support this work. A robust action plan has been developed which will be monitored by the Management Committee and Strategic Board.