

STATEMENT OF PURPOSE

1. Providers name and legal status	
Full Name	Lincolnshire Community Health Services NHS Trust
CQC Provider ID	RY5
Legal Status	Organisation

2. Provider's address, including for service of notices and other documents	
Business Address	Beech House Witham Park Waterside South
Town/City	Lincoln
County	Lincolnshire
Post Code	LN5 7JH
Business telephone	01522 308686
E-mail	tracy.pilcher@lincs-chs.nhs.uk

What does Lincolnshire Community Health Services do?

Lincolnshire Community Health Services NHS Trust (LCHS) delivers a range of community-based services to the people of Lincolnshire. LCHS is committed to improving the patient experience and delivering high quality and safe care. LCHS employs **1,800** staff working out of a range of bases covering the whole county of Lincolnshire, an area of 2,350 sq. miles and a population of 735,107.

Regulated Activities

The organisation is regulated and registered with the Care Quality Commission who ensures that our services meet essential standards of quality and safety. The services provided by the Lincolnshire Community Health Service fall within the following regulated activities:

- Treatment of disease, disorder or injury
- Nursing care
- Diagnostic and screening procedures
- Family planning
- Surgical Procedures
- Personal Care
- Transport services, triage and medical advice provided remotely
- Maternity and midwifery services

Within the regulated activities are various service types.

What kinds of services are provided?

- **Specialist Nursing**
- **Transitional Care**
- **Community nursing and therapy services for adults** including Adult Speech and Language therapy

- **Community Hospitals:** Johnson Hospital Spalding, John Coupland Hospital, Gainsborough, Skegness Hospital (Urgent Treatment Centre), Louth Hospital (Urgent Treatment Centre and medical wards)
- **Sexual Health Services**, including Genito-urinary Medicine
- **General Practitioner (GP) Services including Out of Hours**
- **Adult and Children's Safeguarding Services**
- **Vulnerable Children and Young Peoples service** (Looked after Children)
- **Children's Therapy service** including Occupational Therapy, Physiotherapy and Speech and Language Therapy (SALT)
- **School based immunisation programme**
- **Minor Injuries Units**, based at the John Coupland Hospital and Johnson Community Hospital
- **Peterborough Minor Injury and Illness Unit:** City Care Centre, Peterborough Urgent care service – Clinical Assessment Service and home visiting
- **Primary Care Streaming in Lincoln County A&E Depts**
- **MSK**
- **Podiatry**
- **Advanced Nurse Practitioners**
- **Palliative care**
- **End of Life Care**
- **Respite care**
- **Community healthcare services**
- **Doctors consultation service**
- **Doctors Treatment service**
- **Mobile Doctor's service**

3. Locations

The information below is for location no.: 1 of a total of: 22 locations

Name of location	Beech House
Address	Witham Park, Waterside South, Lincoln
Postcode	LN5 7JH
Location ID	RY5H1

Description of the location – which services are delivered from here

Adult Community Healthcare Services

Provided principally in patient's home or usual place of residence but also in GP surgeries and health clinics and in community facility beds, along with in reaching into acute hospital sites

Community Physiotherapy and Occupational Therapy

Provided principally in patient's own home but with some patients seen in bases and gyms at:

John Coupland Hospital
North Hykeham Health Centre
Mablethorpe Health Clinic
Woodhall Spa
Spilsby Health Clinic
Louth I/C
Bourne Health Clinic
Sleaford I/C
Boston Health Clinic
Riversdale Health Clinic, Sleaford
Louth County Hospital

In reach into Acute Trusts:

- ULHT: Lincoln County Hospital, Pilgrim Hospital, Boston, Grantham and District Hospital
- Peterborough and Stamford Hospitals Foundation Trust
- Queen Elizabeth Hospital, Kings Lynn

Children's Therapy Services

Provided from Health Clinics, children's centres, schools, child's home, preschool, nurseries and community locations this service includes occupational therapy, physiotherapy and speech and language therapy (SALT).

Looked after Children (LAC) Team

The specialist LAC team which consists of a Specialist Lead Nurse, a team of Community LAC Nurses and a small team of administrators are responsible for completing/submitting the statutory administration documentation and the completion of the legislative health assessments for LAC who are corporately parented (looked after) by Lincolnshire County Council (LCC) and who either live in Lincolnshire or who are placed (live) outside of the County. The team also undertakes the same service for LAC who are living in Lincolnshire

but who are corporately parented (looked after) by another Local Authority (LA).

The initial and review health assessment service is provided in a variety of settings including GP surgeries, LCHS clinics, schools county wide, the child's home, residential Children's Homes and within the Secure Unit for those placed in that facility.

The team provide a high quality specialist health service to meet the health needs of all LAC aged 0-19 years within Lincolnshire. They work closely with the Designated and Named Doctor and Nurses for LAC, the Head of Safeguarding and the safeguarding children team.

We work in partnership with health colleagues in both provider and commissioning organisations, education, secure unit staff and social care agencies, to best support this very vulnerable group of children and young people.

We are a specialist service who is committed to supporting the reduction of health inequalities in Lincolnshire and enabling children and young people to achieve their optimum potential as defined within the National guidance.

The team also develop, deliver and evaluate the training for foster carers, residential staff, social workers, health visitors and school nurses to improve health outcomes for children in care.

We provide regular training and structured supervision including specialist advice and support in response to the needs of all staff and carers who are supporting LAC, and we provide an expert resource / advisor service for LCHS in order to promote a high standard of clinical practice to achieve better outcomes for Looked after children and young people.

CQC service user bands

Whole population

CQC regulated activities as this location

Diagnostic and Screening

Treatment of disease, disorder or injury

Personal Care

Nursing Care

Transport services, triage and medical advice provided remotely

CQC service types provided at this location

Community healthcare service

The information below is for location no.:	2	of a total of:	22	locations
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Name of location	Boston Health Clinic
Address	Lincoln Lane Boston
Postcode	PE21 8RU
Location ID	RY5Z6

Description of the location – which services are delivered from here

MSK
Podiatry
Children’s Therapy Services

To provide targeted services addressing sexual health including:

- Chlamydia screening
- Contraceptive methods and advice
- Genito-urinary medicine
- HIV management
- Partner notification services
- Pregnancy testing
- Screen and treat sexually transmitted infections
- Insertion and removal of IUDs

CQC service user bands

Whole population

CQC regulated activities as this location
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Family Planning
Treatment of disease, disorder or injury

CQC service types provided at this location
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Community healthcare service
MSK
Podiatry
Children’s Therapy Services

The information below is for location no.:	3	of a total of:	22	locations
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Name of location	Butterfly Hospice
Address	Rowan Way Boston
Postcode	PE21 9DH
Location ID	RY583

Description of the location – which services are delivered from here
The Butterfly Hospice: is a purpose built six bedded Nurse Led Unit in Boston for Palliative Care Patients. The patients who can most benefit from admission are those with non-complex physical symptoms, psychological or spiritual needs that are causing distress or social care needs that are difficult to address in the patients usual home or care setting.
CQC service user bands
Whole population
CQC regulated activities as this location
Treatment of disease, disorder or injury
CQC service types provided at this location
Hospice services Palliative Care End of Life Care Respite Service

The information below is for location no.:	4	of a total of:	22	locations
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Name of location	Crossroads Medical Practice
Address	Lincoln Road North Hykeham Lincoln
Postcode	LN6 8NH
Location ID	

Description of the location – which services are delivered from here
General Practitioner Services
CQC service user bands
Whole population
CQC regulated activities at this location
Diagnostic and screening procedures Family planning Maternity and midwifery services Surgical procedures Treatment of disease, disorder or injury
CQC service types provided at this location
Doctors consultation service Doctors treatment service

The information below is for location no.:	5	of a total of:	22	locations
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Name of location	Grantham and District Hospital
Address	101 Manthorpe Road Grantham
Postcode	NG31 8DG
Location ID	RY5Y9

Description of the location – which services are delivered from here	
<p>GP Out of Hours Services Provide safe effective and timely out of hours primary medical care services to the population.</p> <p>Practitioners and Doctors deal with all patients who contact the service out of hours (1830-0800 Monday – Thursday, 1830 Friday – 0800 Monday (24hrs, and all Bank Holidays) with primary care needs.</p> <p>Patient calls are triaged and prioritised using clinical software systems, and definitive care delivered through clinical advice, primary care centre attendance (locations as above) or home visits.</p> <p>Practitioners and doctors provide medical consultations including physical examination and simple physiological measurements. They discuss diagnosis and treatment option and may prescribe medicines for the patient to take at home.</p> <p>Adult Speech and Language Therapy (SALT) Services Assertive In reach Services Integrated Discharge Hubs (community In Reach teams who support admission avoidance in Emergency Depts and facilitate safe and timely discharges from hospital wards)</p> <p>To provide targeted services addressing sexual health including: Chlamydia screening Contraceptive methods and advice Genito-urinary medicine HIV management Partner notification services Pregnancy testing Screen and treat sexually transmitted infections Insertion and removal of IUDs</p>	
CQC service user bands	
Whole population	
CQC regulated activities as this location	
Family Planning Diagnostic and Screening Treatment of disease, disorder or injury	
CQC service types provided at this location	
Community healthcare service Adult Speech and Language Therapy (SALT) Services Doctors consultation service Doctors treatment service Mobile doctor service	

The information below is for location no.:	6	of a total of:	22	locations
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Name of location	Horncastle War Memorial Centre
Address	North Street Horncastle
Postcode	LN9 5DX
Location ID	RY584

Description of the location – which services are delivered from here	
To provide targeted services addressing sexual health including:	
<p>Chlamydia screening Contraceptive methods and advice Genito-urinary medicine HIV management Partner notification services Pregnancy testing Screen and treat sexually transmitted infections Insertion and removal of IUDs</p> <p>Community nurse run clinics in addition to other specialist service clinics.</p> <p>Children's Therapy Services Podiatry Adult SALT MSK Services</p>	
CQC service user bands	
<p>Adults Younger Adults Children – 13-18 years</p>	
CQC regulated activities as this location	
<p>Family Planning Treatment of disease, disorder or injury</p>	
CQC service types provided at this location	
Community healthcare service	

The information below is for location no.:	7	of a total of:	22	locations
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Name of location	John Coupland Hospital
Address	Ropery Road Gainsborough
Postcode	DN21 2TJ
Location ID	RY5Y8

Description of the location – which services are delivered from here

The Community Hospitals provide a wide range of holistic, person centred services, including inpatient wards, palliative care services, rehabilitation, outpatients and urgent care services.

Scotter Ward

Inpatient

Dedicated palliative care beds
End of life care
Rehabilitation
Step up and Step down care pathways

Outpatient

Consultations
Diagnostics
MSK Therapy Services
Trentside Unit – Pulmonary Rehabilitation

Day cases

On-going rehabilitation
Surgical procedures – ULH surgeons but our nursing staff

Minor Injuries Unit

To provide targeted services addressing sexual health including:

Chlamydia screening
Contraceptive methods and advice
Genito-urinary medicine
HIV management
Partner notification services
Pregnancy testing
Screen and treat sexually transmitted infections
Insertion and removal of IUDs

CQC service user bands

Whole population

CQC regulated activities as this location

Family Planning
Surgical Procedures
Diagnostic and screening
Treatment or disease, disorder or injury

CQC service types provided at this location

Community Nursing
Hospice services

Rehabilitation services
Long-term conditions services
Doctors consultation service
Doctors treatment service
Mobile doctor service

The information below is for location no.:	8	of a total of:	22	locations
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Name of location	Johnson Community Hospital
Address	Spalding Road Pinchbeck Spalding
Postcode	PE11 3DT
Location ID	RY5Y7

Description of the location – which services are delivered from here

The Community Hospitals provide a wide range of holistic, person centred services, including inpatient wards, palliative care services, rehabilitation, outpatients and urgent care services.

Welland Ward including Palliative Care Suite (Tulip Suite)

Inpatient

Dedicated palliative care beds
End of life care
Rehabilitation
Step down care

Outpatient

Consultations
Diagnostics
Children's Therapy Services

Paediatrics

Paediatric clinics at Johnson are consultant led with Nursing support for chaperoning from both ULHT and LCHS. ULHT have 2 Dr's that do clinics once every 6 weeks and NWAG have 2 consultants who carry out clinics every week.

There are also paediatrics on other speciality clinic lists such as ENT and Ophthalmology, these are run by ULHT with LCHS staff supporting.

Adult Community Services Clinics

Community nurse clinic every day except Sunday. Limited times on a Saturday. Clinic does leg ulcers, removal of sutures, general wound dressings, continence assessments and Dopplers.

Surgical Procedures

We support the following Surgical clinics from ULHT and provide scrub nurses and Pre post op nurse assistant to the visiting Clinicians. The only surgery we carry out is Local Anaesthetic walk-in/out surgery as no facilities for post op care and stays.

Ophthalmology – Weekly

Cataract Surgery

Vascular Surgery – Twice a month

Venous Ablations
Hickmann & Portacath removals
Temporal Artery Biopsies

We also support Beechfields Medical Centre twice a month with a Minor Ops clinic with their

visiting GP again for local anaesthetic procedures such as Lumps & Bumps removal, Cysts, in growing toe nails etc

Minor Injuries Unit

To provide targeted services addressing sexual health including:

Chlamydia screening
Contraceptive methods and advice
Genito-urinary medicine
HIV management
Partner notification services
Pregnancy testing
Screen and treat sexually transmitted infections
Insertion and removal of IUDs

CQC service user bands

Whole population

CQC regulated activities as this location

Family Planning

Surgical Procedures

Diagnostic and screening
Treatment or disease, disorder or injury

CQC service types provided at this location

Hospice services
Rehabilitation services
Long-term conditions services
Doctors consultation service
Doctors treatment service
Mobile doctor service (GP Out of Hours)
Community healthcare services
Palliative Care
Outpatient services

The information below is for location no.:	9	of a total of:	22	locations
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Name of location	Lincoln County Hospital
Address	Greetwell Road Lincoln
Postcode	LN2 5QY
Location ID	RY5Y6

Description of the location – which services are delivered from here

Out of Hours

Provide safe effective and timely out of hours primary medical care services to the population.

Practitioners and Doctors deal with all patients who contact the service out of hours (1830-0800 Monday – Thursday, 1830 Friday – 0800 Monday (24hrs and all Bank Holidays) with primary care needs.

Patient calls are triaged and prioritised using clinical software systems, and definitive care delivered through clinical advice, primary care centre attendance (locations as above) or home visits.

Practitioners and doctors provide medical consultations including physical examination and simple physiological measurements. They discuss diagnosis and treatment option and may prescribe medicines for the patient to take at home.

Urgent Care Streaming Service

The service is provided to the whole population.

Adult Speech and Language Therapy Services (SALT)

Assertive In reach Services

Integrated Discharge Hubs

(community In Reach teams who support admission avoidance in Emergency Depts and facilitate safe and timely discharges from hospital wards)

CQC service user bands

Whole population

CQC regulated activities as this location

Diagnostic and screening

Treatment of disease, disorder or injury

CQC service types provided at this location

Doctors consultation service

Doctors treatment service

Mobile doctor service

Community healthcare services

The information below is for location no.:	10	of a total of:	22	locations
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Name of location	Lindon House
Address	134 Dixon Street Lincoln
Postcode	LN6 7TU
Location ID	RY5X2

Description of the location – which services are delivered from here
To provide targeted services addressing sexual health including: Chlamydia screening Contraceptive methods and advice Genito-urinary medicine HIV management Partner notification services Pregnancy testing Screen and treat sexually transmitted infections Insertion and removal of IUDs
CQC service user bands
Whole population
CQC regulated activities as this location
Family Planning
CQC service types provided at this location
Community healthcare service

The information below is for location no.:	11	of a total of:	22	locations
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Name of location	Louth County Hospital
Address	High Holme Road Louth
Postcode	LN11 0EU
Location ID	RY5Y5

Description of the location – which services are delivered from here

The Community Hospitals provide a wide range of holistic, person centred services, including inpatient wards, palliative care services, rehabilitation, outpatients and urgent care services.

Manby Ward and Carlton Ward.

Inpatient/Day Chairs

Sub-acute medical care
End of Life care
Complex assessment of frailty
Rehabilitation
Step down care
Step up from community care
Patient assessment
Care planning
IV Therapy

Urgent Treatment Centre

To provide targeted services addressing sexual health including:

Chlamydia screening
Contraceptive methods and advice
Genito-urinary medicine
HIV management
Partner notification services
Pregnancy testing
Screen and treat sexually transmitted infections
Insertion and removal of IUDs

CQC service user bands

Whole population

CQC regulated activities as this location
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Family Planning
Diagnostic and screening
Treatment of disease, disorder or injury

CQC service types provided at this location
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End of Life Care
Rehabilitation services
Long-term conditions services
Doctors consultation service - GP Out of Hours
Doctors treatment service
IV Therapy

The information below is for location no.:	12	of a total of:	22	locations
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Name of location	Marisco Medical Centre
Address	Stanley Avenue Mablethorpe
Postcode	LN12 1DP
Location ID	RY5Z7

Description of the location – which services are delivered from here	
To provide targeted services addressing sexual health including:	
<p>Chlamydia screening Contraceptive methods and advice Genito-urinary medicine HIV management Partner notification services Pregnancy testing Screen and treat sexually transmitted infections Insertion and removal of IUDs</p> <p>Children's Therapy Services Community Nursing Podiatry</p>	
CQC service user bands	
Whole population	
CQC regulated activities as this location	
<p>Family Planning Treatment of disease, disorder or injury</p>	
CQC service types provided at this location	
<p>Community healthcare service Doctors consultation service Doctors treatment service Children's Therapy Services Podiatry</p>	

The information below is for location no.:	13	of a total of:	22	locations
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Name of location	The Neighbourhood Health & Wellbeing Centre (previously Lincoln Walk-in Centre)
Address	63 Monks Road Lincoln
Postcode	LN2 5HP
Location ID	RY5X7

Description of the location – which services are delivered from here	
Currently the 3 services which have indicated an interest in using the site are: <ul style="list-style-type: none"> • LISH 	
CQC service user bands	
Whole population	
CQC regulated activities as this location	
Treatment of disease, disorder or injury	
CQC service types provided at this location	
Therapy Services Sexual health services	

The information below is for location no.:	14	of a total of:	22	locations
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Name of location	Newland Health Centre
Address	34 Newland Lincoln
Postcode	LN1 1XP
Location ID	RY5X5

Description of the location – which services are delivered from here
<p>To provide targeted services addressing sexual health including: Chlamydia screening Contraceptive methods and advice Genito-urinary medicine HIV management Partner notification services Pregnancy testing Screen and treat sexually transmitted infections Insertion and removal of IUDs</p> <p>Podiatry Adult SALT</p>
CQC service user bands
Adults Younger Adults Children – 13-18 years
CQC regulated activities as this location
Treatment of disease, disorder or injury Family Planning
CQC service types provided at this location
Community healthcare service Podiatry Adult SALT

The information below is for location no.:	15	of a total of:	22	locations
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Name of location	North Hykeham Health Centre
Address	Moor lane North Hykeham Lincoln
Postcode	LN6 9BA
Location ID	TBC

Description of the location – which services are delivered from here
Children's Therapy Services MSK
CQC service user bands
Children 13-17 Adults 18-65 Adults 65+
CQC regulated activities as this location
Treatment of disease, disorder or injury
CQC service types provided at this location
Remote clinical advice services Children's Therapy Services MSK

The information below is for location no.:	16	of a total of:	22	locations
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Name of location	Peterborough Minor Illness and Injury Unit
Address	City Care Centre Thorpe Road Peterborough Cambridgeshire
Postcode	PE3 6DB
Location ID	RY544

Description of the location – which services are delivered from here
<p>To increase access to primary care services for minor illness and minor injuries and promote healthy living/lifestyle advice amongst all age groups</p> <p>To offer a holistic approach to preventing and managing illness and promoting a healthy lifestyle.</p> <p>Care and treatment for minor injury and minor illness clinical presentations. Consultations are provided by nurse practitioners and general practitioners.</p> <p>The Peterborough Minor Illness & Injury units are able to refer patients to hospital for further care/clinical intervention if required.</p> <p>The MIU is able to supply prescriptions for medications if required.</p>
CQC service user bands
Whole population
CQC regulated activities at this location
Treatment of disease, disorder or injury
CQC service types provided at this location
Advanced Nurse Practitioners Doctors consultation service Doctors treatment service

The information below is for location no.:	17	of a total of:	22	locations
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Name of location	Pilgrim Hospital
Address	Sibsey Road Boston
Postcode	PE21 9QS
Location ID	RY5Y3

Description of the location – which services are delivered from here	
<p>Provide safe effective and timely out of hours primary medical care services to the population.</p> <p>Practitioners and Doctors deal with all patients who contact the service out of hours (1830-0800 Monday – Thursday, 1830 Friday – 0800 Monday (24hrs and all Bank Holidays) with primary care needs.</p> <p>Patient calls are triaged and prioritised using clinical software systems, and definitive care delivered through clinical advice, primary care centre attendance (locations as above) or home visits.</p> <p>Practitioners and doctors provide medical consultations including physical examination and simple physiological measurements. They discuss diagnosis and treatment option and may prescribe medicines for the patient to take at home.</p> <p>Urgent Care Streaming Service</p> <p>Assertive In reach Services Integrated Discharge Hubs (community In Reach teams who support admission avoidance in Emergency Departments and facilitate safe and timely discharges from hospital wards)</p> <p>Adult SALT services</p> <p>The service is provided to the whole population.</p>	
CQC service user bands	
Whole population	
CQC regulated activities as this location	
Treatment of disease, disorder or injury	
CQC service types provided at this location	
Doctors consultation service Doctors treatment service Mobile doctor service Adult SALT Services	

The information below is for location no.:	18	of a total of:	22	locations
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Name of location	Riversdale Health Clinic
Address	21 Westgate Sleaford
Postcode	NG34 7PJ
Location ID	RY5Y1

Description of the location – which services are delivered from here
<p>To provide targeted services addressing sexual health including:</p> <p>Chlamydia screening Contraceptive methods and advice Genito-urinary medicine HIV management Partner notification services Pregnancy testing Screen and treat sexually transmitted infections Insertion and removal of IUDs Children’s Therapy Services Adult SALT</p>
CQC service user bands
<p>Adults Younger Adults Children – 13-18 years</p>
CQC regulated activities as this location
<p>Family Planning</p>
CQC service types provided at this location
<p>Community healthcare service Children’s Therapy Services Adult SALT</p>

The information below is for location no.:	19	of a total of:	22	locations
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Name of location	The Sidings Medical Practice
Address	Sleaford Road, Boston, Lincolnshire
Postcode	PE21 8EG
Location ID	RY5FR

Description of the location – which services are delivered from here
General Practitioner Services
CQC service user bands
Whole population
CQC regulated activities at this location
Diagnostic and screening procedures Family planning Maternity and midwifery services Surgical procedures Treatment of disease, disorder or injury
CQC service types provided at this location
Doctors consultation service Doctors treatment service

The information below is for location no.:	20	of a total of:	22	locations
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Name of location	Skegness and District Hospital
Address	Dorothy Avenue Skegness
Postcode	PE25 2BS
Location ID	RY5Y1

Description of the location – which services are delivered from here	
<p>The Community Hospitals provide a wide range of holistic, person centred services, including inpatient wards, palliative care services, rehabilitation, outpatients and urgent care services.</p> <p>Scarborough Ward and Gloucester Ward</p> <p><u>Inpatient</u> Dedicated palliative care beds End of life care Rehabilitation Step down care Assessments IV Therapy</p> <p><u>Outpatients</u> Nursing support</p> <p><u>Day cases</u> On-going rehabilitation Surgical procedures nursing support IV Therapy</p> <p><u>Nursing Services</u> Lymphoedema</p> <p><u>Community Service Clinics</u> Adult SALT Services</p> <p>Urgent Treatment Centre</p> <p>To provide targeted services addressing sexual health including:</p> Chlamydia screening Contraceptive methods and advice Genito-urinary medicine HIV management Partner notification services Pregnancy testing Screen and treat sexually transmitted infections Insertion and removal of IUDs	
CQC service user bands	
Whole population	
CQC regulated activities as this location	
Family Planning	

Treatment of disease, disorder or injury

CQC service types provided at this location

- Palliative Care
- End of life
- Rehabilitation services
- Long-term conditions services
- Community healthcare service
- IV Therapy

The information below is for location no.:	21	of a total of:	22	locations
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Name of location	Spalding GP Surgery
Address	Spalding Road Pinchbeck Spalding
Postcode	PE11 3DT
Location ID	

Description of the location – which services are delivered from here
General Practitioner Services
CQC service user bands
Whole population
CQC regulated activities at this location
Diagnostic and screening procedures Family planning Maternity and midwifery services Surgical procedures Treatment of disease, disorder or injury
CQC service types provided at this location
Doctors consultation service Doctors treatment service

The information below is for location no.:	22	of a total of:	22	locations
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Name of location	Stamford and Rutland Hospital
Address	Ryhall Road Stamford
Postcode	PE9 1UA
Location ID	RY5Z9

Description of the location – which services are delivered from here

Provide safe effective and timely out of hours primary medical care services to the population.

Practitioners and Doctors deal with all patients who contact the service out of hours (1830-0800 Monday – Thursday, 1830 Friday – 0800 Monday (24hrs and all Bank Holidays) with primary care needs.

Patient calls are triaged and prioritised using clinical software systems, and definitive care delivered through clinical advice, primary care centre attendance (locations as above) or home visits.

Practitioners and doctors provide medical consultations including physical examination and simple physiological measurements. They discuss diagnosis and treatment option and may prescribe medicines for the patient to take at home.

The service is provided to the whole population.

CQC service user bands

Whole population

CQC regulated activities as this location
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Treatment of disease, disorder or injury

CQC service types provided at this location
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Doctors consultation service

Doctors treatment service

Mobile doctor service