

STATEMENT OF PURPOSE

1. Providers name and legal status	
Full Name	Lincolnshire Community Health Services NHS Trust
CQC Provider ID	RY5
Legal Status	Organisation

2. Provider's address, including for service of notices and other documents	
Business Address	Beech House Witham Park Waterside South
Town/City	Lincoln
County	Lincolnshire
Post Code	LN5 7JH
Business telephone	01522 308686
E-mail	Lisa.green@lincs-chs.nhs.uk

What does Lincolnshire Community Health Services do?

Lincolnshire Community Health Services NHS Trust (LCHS) delivers a range of community-based services to the people of Lincolnshire. LCHS is committed to improving the patient experience and delivering high quality and safe care. LCHS employs 2,200 staff working out of a range of bases covering the whole county of Lincolnshire, an area of 2,350 sq. miles and a population of 735,107.

Regulated Activities

The organisation is regulated and registered with the Care Quality Commission who ensure that our services meet essential standards of quality and safety. The services provided by the Lincolnshire Community Health Service fall within the following regulated activities:

- Treatment of disease, disorder or injury
- Nursing care
- Diagnostic and screening procedures
- Family planning
- Surgical Procedures
- Personal Care
- Transport services, triage and medical advice provided remotely
- Maternity and midwifery services

Within the regulated activities are various service types.

What kinds of services are provided?

- ***Children's Domiciliary Services***
- ***Community nursing and therapy services for adults***

- **Community Hospitals:** Johnson Hospital Spalding, John Coupland Hospital, Gainsborough, Skegness Hospital (urgent care centre), Louth Hospital (urgent care centre and medical wards)
- **Sexual Health Services**, including Genito-urinary Medicine
- **Ante-Natal Weight Management Services**
- **General Practitioner (GP) Out of Hours Services**
- **Children's Safeguarding Services**
- **Vulnerable Children and Young Peoples service**
- **Therapy services for children** including Occupational Therapy, Physiotherapy and Speech and Language Therapy (SALT)
- **School based immunisation programme**
- **Lincoln City Primary Care Access Centre:** Monks Road Walk in Centre
- **Minor Injuries Units**, based at the John Coupland Hospital and Johnson Community Hospital
- **Peterborough Minor Injury and Illness Unit:** City Care Centre, Peterborough
- **GP Practice:** Cliff House Medical Practice

3. Locations				
The information below is for location no.:	1	of a total of:	20	locations

Name of location	Beech House
Address	Witham Park, Waterside South, Lincoln
Postcode	LN5 7JH
Location ID	RY5H1

Description of the location – which services are delivered from here
<p>Adult Community Healthcare Services, Children's Domiciliary Services, Community Response and Rehabilitation Services and Rapid Response Service</p> <p>Provided principally in patient's home or usual place of residence but also in GP surgeries and health clinics and in community facility beds, along with in reaching into acute hospital sites</p> <p>Community Physiotherapy and Occupational Therapy</p> <p>Provided principally in patient's own home but with some patients seen in bases and gyms at:</p> <p>John Coupland Hospital North Hykeham Health Centre Mablethorpe Health Clinic Woodhall Spa Spilsby Health Clinic Louth I/C Bourne Health Clinic Sleaford I/C Boston Health Clinic</p> <p>In reach into Acute Trusts:</p> <ul style="list-style-type: none"> • ULHT: Lincoln County Hospital, Pilgrim Hospital, Boston, Grantham and District Hospital • Peterborough and Stamford Hospitals Foundation Trust

- Queen Elizabeth Hospital, Kings Lynn

Children’s Therapy Services

Provided from Health Clinics, children’s centres, schools, child’s home, preschool, nurseries and language units attached to primary schools this service includes occupational therapy, physiotherapy and speech and language therapy (SALT).

Vulnerable Children and Young People

To support vulnerable/disadvantaged children who require additional support either at school, home or in the local community.

A quality specialist health service to meet the health needs of vulnerable children and young people (0-19 years of age) within Lincolnshire, working with the Consultant Nurse for Safeguarding Children, Nurses for Vulnerable Children and Young People, Designated Doctor for Children in Public Care, Named Doctors for Safeguarding Children and the Safeguarding Children Team.

Partnership working with health, education, secure unit staff and social care agencies, to support, develop and implement the training of foster carers, residential staff, social workers, health visitors and school nurses to improve health outcomes for children in public care.

A specialist service to support the reduction of health inequalities in Lincolnshire and enable Children and Young People to achieve their optimum potential as defined within the Every Child Matters outcomes framework and improve the health of vulnerable children and young people at risk of social / educational exclusion including:

- Children in Public Care (CiPC)
- Children within the secure unit
- CYP excluded from education e.g. Pupil Referral Units (PRUs) / Solutions 4
- CYP educated outside mainstream education, e.g. home educated
- Teenagers who are pregnant / undergo termination / parents in collaboration with the Teenage Pregnancy specialist staff
- At risk of / actual youth offenders
- CYP in special circumstances
- CYP involved with risk taking behaviours including self harm
- Children who have a disability
- Identified others

To provide regular training and structured supervision including specialist advice and support in response to staff needs.

To be an expert resource / advisor for LCHS at the point of need in order to promote a high standard of clinical practice to achieve better outcomes for children and young people.

CQC service user bands

Whole population

CQC regulated activities as this location

Diagnostic and Screening

Treatment of disease, disorder or injury

Personal Care

Nursing Care

Transport services, triage and medical advice provided remotely

CQC service types provided at this location

Community healthcare service

The information below is for location no.:	2	of a total of:	20	locations
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Name of location	Boston Health Clinic
Address	Lincoln Lane Boston
Postcode	PE21 8RU
Location ID	RY5Z6

Description of the location – which services are delivered from here	
To provide targeted services addressing sexual health including:	
<p>Chlamydia screening Contraceptive methods and advice Genito-urinary medicine HIV management Partner notification services Pregnancy testing Screen and treat sexually transmitted infections Insertion and removal of IUDs</p>	
CQC service user bands	
Whole population	
CQC regulated activities as this location	
Family Planning Treatment of disease, disorder or injury	
CQC service types provided at this location	
Community healthcare service	

The information below is for location no.:	3	of a total of:	20	locations
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Name of location	Butterfly Hospice
Address	Rowan Way Boston
Postcode	PE21 9DH
Location ID	RY583

Description of the location – which services are delivered from here	
The Butterfly Hospice: is a purpose built six bedded Nurse Led Unit in Boston for Palliative Care Patients. The patients who can most benefit from admission are those with non-complex physical symptoms, psychological or spiritual needs that are causing distress or social care needs that are difficult to address in the patients usual home or care setting.	
CQC service user bands	
Whole population	
CQC regulated activities as this location	
Treatment of disease, disorder or injury	
CQC service types provided at this location	
Hospice services	

The information below is for location no.:	4	of a total of:	20	locations
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Name of location	Cliff House Medical Practice
Address	82 Burton Road Lincoln
Postcode	LN1 3LJ
Location ID	RY5Z1

Description of the location – which services are delivered from here

To increase access to primary care services for minor illness and minor injuries and promote healthy living/lifestyle advice amongst all age groups

Provide safe effective and timely out of hours primary medical care services to the population

To offer a holistic approach to preventing and managing illness and promoting a healthy lifestyle.

GP Practice

- Child health advice
- Consultations
- Health promotion advice
- History taking and diagnosis
- Physical and physiological assessments
- Plan of care
- Prescribing
- Referral to other services
- Treatment by medicines including injection

To provide targeted services addressing sexual health including:

- Chlamydia screening
- Contraceptive methods and advice
- Genito-urinary medicine
- HIV management
- Partner notification services
- Pregnancy testing
- Screen and treat sexually transmitted infections
- Insertion and removal of IUDs

CQC service user bands

Whole population

CQC regulated activities as this location

- Diagnostic and Screening
- Treatment of disease, disorder or injury
- Family Planning
- Surgical Procedures

CQC service types provided at this location

- Doctors Consultation Services
- Doctors Treatment Services

The information below is for location no.:	5	of a total of:	20	locations
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Name of location	Peterborough Minor Illness and Injury Unit
Address	City Care Centre Thorpe Road Peterborough Cambridgeshire
Postcode	PE3 6DB
Location ID	RY544

Description of the location – which services are delivered from here	
<p>To increase access to primary care services for minor illness and minor injuries and promote healthy living/lifestyle advice amongst all age groups</p> <p>Provide safe effective and timely out of hours primary medical care services to the population</p> <p>To offer a holistic approach to preventing and managing illness and promoting a healthy lifestyle.</p> <p>Care and treatment for minor injury and minor illness clinical presentations. Consultations are provided by nurse practitioners and general practitioners. The walk in centre and Minor Injury units are able to refer patients to hospital for further care/clinical intervention if required. The walk in centre is able to supply prescriptions for medications if required.</p>	
CQC service user bands	
Whole population	
CQC regulated activities as this location	
Surgical Procedures Diagnostic and screening Treatment of disease, disorder or injury	
CQC service types provided at this location	
Urgent care services Doctors consultation service Doctors treatment service	

The information below is for location no.:	6	of a total of:	20	locations
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Name of location	Gainsborough Health Clinic
Address	Hickman Street Gainsborough
Postcode	DN21 2DZ
Location ID	RY5Z5

Description of the location – which services are delivered from here	
<p>To provide targeted services addressing sexual health including:</p> <p>Chlamydia screening Contraceptive methods and advice Genito-urinary medicine</p>	

HIV management Partner notification services Pregnancy testing Screen and treat sexually transmitted infections Insertion and removal of IUDs
CQC service user bands
Whole population
CQC regulated activities as this location
Family Planning Treatment of disease, disorder or injury
CQC service types provided at this location
Community healthcare service

The information below is for location no.:	7	of a total of:	20	locations
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Name of location	Grantham and District Hospital
Address	101 Manthorpe Road Grantham
Postcode	NG31 8DG
Location ID	RY5Y9

Description of the location – which services are delivered from here
<p>Out of Hours Provide safe effective and timely out of hours primary medical care services to the population.</p> <p>Practitioners and Doctors deal with all patients who contact the service out of hours (1830-0800 Monday – Thursday, 1830 Friday – 0800 Monday, and all Bank Holidays) with primary care needs.</p> <p>Patient calls are triaged and prioritised using clinical software systems, and definitive care delivered through clinical advice, primary care centre attendance (locations as above) or home visits.</p> <p>Practitioners and doctors provide medical consultations including physical examination and simple physiological measurements. They discuss diagnosis and treatment option and may prescribe medicines for the patient to take at home.</p> <p>To provide targeted services addressing sexual health including:</p> <p>Chlamydia screening Contraceptive methods and advice Genito-urinary medicine HIV management Partner notification services Pregnancy testing Screen and treat sexually transmitted infections Insertion and removal of IUDs</p>
CQC service user bands
Whole population
CQC regulated activities as this location

Family Planning Diagnostic and Screening Treatment of disease, disorder or injury
CQC service types provided at this location
Community healthcare service Doctors consultation service Doctors treatment service Mobile doctor service

The information below is for location no.:	8	of a total of:	20	locations
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Name of location	Horncastle War Memorial Centre
Address	North Street Horncastle
Postcode	LN9 5DX
Location ID	RY584

Description of the location – which services are delivered from here
To provide targeted services addressing sexual health including: Chlamydia screening Contraceptive methods and advice Genito-urinary medicine HIV management Partner notification services Pregnancy testing Screen and treat sexually transmitted infections Insertion and removal of IUDs
CQC service user bands
Adults Younger Adults Children – 13-18 years
CQC regulated activities as this location
Family Planning Treatment of disease, disorder or injury
CQC service types provided at this location
Community healthcare service

The information below is for location no.:	9	of a total of:	20	locations
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Name of location	John Coupland Hospital
Address	Ropery Road Gainsborough
Postcode	DN21 2TJ
Location ID	RY5Y8

Description of the location – which services are delivered from here
The Community Hospitals provide a wide range of holistic, person centred services, including inpatient wards, palliative care services, rehabilitation, outpatients and urgent care

services.

Inpatient

Dedicated palliative care beds
End of life care
Rehabilitation
Step up and Step down care pathways

Outpatient

Consultations
Diagnostics
Paediatrics

Day cases

On-going rehabilitation
Surgical procedures

Emergency/Urgent Care

Minor Injuries Unit

To provide targeted services addressing sexual health including:

Chlamydia screening
Contraceptive methods and advice
Genito-urinary medicine
HIV management
Partner notification services
Pregnancy testing
Screen and treat sexually transmitted infections
Insertion and removal of IUDs

CQC service user bands

Whole population

CQC regulated activities as this location

Family Planning
Surgical Procedures
Diagnostic and screening
Treatment or disease, disorder or injury

CQC service types provided at this location

Acute services
Hospice services
Rehabilitation services
Long-term conditions services
Doctors consultation service
Doctors treatment service
Mobile doctor service

The information below is for location no.:	10	of a total of:	20	locations
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Name of location	Johnson Community Hospital
Address	Spalding Road Pinchbeck Spalding
Postcode	PE11 3DT
Location ID	RY5Y7

Description of the location – which services are delivered from here

The Community Hospitals provide a wide range of holistic, person centred services, including inpatient wards, palliative care services, rehabilitation, outpatients and urgent care services.

Inpatient

Dedicated palliative care beds
End of life care
Rehabilitation
Step down care

Outpatient

Consultations
Diagnostics
Paediatrics

Emergency/Urgent Care

Minor Injuries Unit

To provide targeted services addressing sexual health including:

Chlamydia screening
Contraceptive methods and advice
Genito-urinary medicine
HIV management
Partner notification services
Pregnancy testing
Screen and treat sexually transmitted infections
Insertion and removal of IUDs

CQC service user bands

Whole population

CQC regulated activities as this location

Family Planning
Surgical Procedures
Diagnostic and screening
Treatment or disease, disorder or injury

CQC service types provided at this location

Acute services
Hospice services
Rehabilitation services
Long-term conditions services
Doctors consultation service
Doctors treatment service
Mobile doctor service

Community healthcare service

The information below is for location no.:	11	of a total of:	20	locations
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Name of location	Lincoln County Hospital
Address	Greetwell Road Lincoln
Postcode	LN2 5QY
Location ID	RY5Y6

Description of the location – which services are delivered from here

Provide safe effective and timely out of hours primary medical care services to the population.

Practitioners and Doctors deal with all patients who contact the service out of hours (1830-0800 Monday – Thursday, 1830 Friday – 0800 Monday, and all Bank Holidays) with primary care needs.

Patient calls are triaged and prioritised using clinical software systems, and definitive care delivered through clinical advice, primary care centre attendance (locations as above) or home visits.

Practitioners and doctors provide medical consultations including physical examination and simple physiological measurements. They discuss diagnosis and treatment option and may prescribe medicines for the patient to take at home.

The service is provided to the whole population.

CQC service user bands

Whole population

CQC regulated activities as this location

Diagnostic and screening
Treatment of disease, disorder or injury

CQC service types provided at this location

Doctors consultation service
Doctors treatment service
Mobile doctor service

The information below is for location no.:	12	of a total of:	20	locations
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Name of location	Lindon House
Address	134 Dixon Street Lincoln
Postcode	LN6 7TU
Location ID	RY5X2

Description of the location – which services are delivered from here

To provide targeted services addressing sexual health including:

Chlamydia screening
Contraceptive methods and advice

Genito-urinary medicine HIV management Partner notification services Pregnancy testing Screen and treat sexually transmitted infections Insertion and removal of IUDs
CQC service user bands
Whole population
CQC regulated activities as this location
Family Planning
CQC service types provided at this location
Community healthcare service

The information below is for location no.:	13	of a total of:	20	locations
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Name of location	Louth County Hospital
Address	High Holme Road Louth
Postcode	LN11 0EU
Location ID	RY5Y5

Description of the location – which services are delivered from here
<p>The Community Hospitals provide a wide range of holistic, person centred services, including inpatient wards, palliative care services, rehabilitation, outpatients and urgent care services.</p> <p><u>Inpatient</u> Sub-acute medical care Cardiac monitoring End of Life care Rehabilitation Step down care</p> <p><u>Outpatient</u> Consultations Diagnostics Paediatrics</p> <p><u>Emergency/Urgent Care</u> Urgent Care Centre</p> <p>To provide targeted services addressing sexual health including:</p> <p>Chlamydia screening Contraceptive methods and advice Genito-urinary medicine HIV management Partner notification services Pregnancy testing Screen and treat sexually transmitted infections Insertion and removal of IUDs</p>

CQC service user bands
Whole population
CQC regulated activities as this location
Family Planning Diagnostic and screening Treatment of disease, disorder or injury
CQC service types provided at this location
Acute services Hospice services Rehabilitation services Long-term conditions services Doctors consultation service Doctors treatment service

The information below is for location no.:	14	of a total of:	20	locations
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Name of location	Marisco Medical Centre
Address	Stanley Avenue Mablethorpe
Postcode	LN12 1DP
Location ID	RY5Z7

Description of the location – which services are delivered from here
To provide targeted services addressing sexual health including: Chlamydia screening Contraceptive methods and advice Genito-urinary medicine HIV management Partner notification services Pregnancy testing Screen and treat sexually transmitted infections Insertion and removal of IUDs
CQC service user bands
Whole population
CQC regulated activities as this location
Family Planning Diagnostic and screening Treatment of disease, disorder or injury
CQC service types provided at this location
Community healthcare service Doctors consultation service Doctors treatment service

The information below is for location no.:	15	of a total of:	20	locations
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Name of location	Newland Health Centre
Address	34 Newland Lincoln
Postcode	LN1 1XP
Location ID	RY5X5

Description of the location – which services are delivered from here	
To provide targeted services addressing sexual health including:	
<p>Chlamydia screening Contraceptive methods and advice Genito-urinary medicine HIV management Partner notification services Pregnancy testing Screen and treat sexually transmitted infections Insertion and removal of IUDs</p>	
CQC service user bands	
<p>Adults Younger Adults Children – 13-18 years</p>	
CQC regulated activities as this location	
<p>Treatment of disease, disorder or injury Family Planning</p>	
CQC service types provided at this location	
Community healthcare service	

The information below is for location no.:	16	of a total of:	20	locations
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Name of location	Pilgrim Hospital
Address	Sibsey Road Boston
Postcode	PE21 9QS
Location ID	RY5Y3

Description of the location – which services are delivered from here	
<p>Provide safe effective and timely out of hours primary medical care services to the population.</p> <p>Practitioners and Doctors deal with all patients who contact the service out of hours (1830-0800 Monday – Thursday, 1830 Friday – 0800 Monday, and all Bank Holidays) with primary care needs.</p> <p>Patient calls are triaged and prioritised using clinical software systems, and definitive care delivered through clinical advice, primary care centre attendance (locations as above) or home visits.</p> <p>Practitioners and doctors provide medical consultations including physical examination and simple physiological measurements. They discuss diagnosis and treatment option and may</p>	

prescribe medicines for the patient to take at home.

The service is provided to the whole population.

CQC service user bands

Whole population

CQC regulated activities as this location

Diagnostic and screening

Treatment of disease, disorder or injury

CQC service types provided at this location

Doctors consultation service

Doctors treatment service

Mobile doctor service

The information below is for location no.: 17 **of a total of:** 20 **locations**

Name of location	Riversdale
Address	21 Westgate Sleaford
Postcode	NG34 7PJ
Location ID	RY5Y1

Description of the location – which services are delivered from here

To provide targeted services addressing sexual health including:

Chlamydia screening

Contraceptive methods and advice

Genito-urinary medicine

HIV management

Partner notification services

Pregnancy testing

Screen and treat sexually transmitted infections

Insertion and removal of IUDs

CQC service user bands

Adults

Younger Adults

Children – 13-18 years

CQC regulated activities as this location

Family Planning

CQC service types provided at this location

Community healthcare service

The information below is for location no.:	18	of a total of:	20	locations
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Name of location	Skegness and District Hospital
Address	Dorothy Avenue Skegness
Postcode	PE25 2BS
Location ID	RY5Y1

Description of the location – which services are delivered from here

The Community Hospitals provide a wide range of holistic, person centred services, including inpatient wards, palliative care services, rehabilitation, outpatients and urgent care services.

Inpatient

Dedicated palliative care beds
End of life care
Rehabilitation
Step down care

Outpatient

Consultations
Diagnostics
Paediatrics

Day cases

On-going rehabilitation
Surgical procedures

Emergency/Urgent Care

Urgent Care Centre

To provide targeted services addressing sexual health including:

Chlamydia screening
Contraceptive methods and advice
Genito-urinary medicine
HIV management
Partner notification services
Pregnancy testing
Screen and treat sexually transmitted infections
Insertion and removal of IUDs

CQC service user bands

Whole population

CQC regulated activities as this location

Family Planning
Diagnostic and screening
Treatment of disease, disorder or injury

CQC service types provided at this location

Acute services
Hospice services
Rehabilitation services
Long-term conditions services
Community healthcare service

The information below is for location no.:	19	of a total of:	20	locations
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Name of location	Stamford and Rutland Hospital
Address	Ryhall Road Stamford
Postcode	PE9 1UA
Location ID	RY5Z9

Description of the location – which services are delivered from here	
<p>Provide safe effective and timely out of hours primary medical care services to the population.</p> <p>Practitioners and Doctors deal with all patients who contact the service out of hours (1830-0800 Monday – Thursday, 1830 Friday – 0800 Monday, and all Bank Holidays) with primary care needs.</p> <p>Patient calls are triaged and prioritised using clinical software systems, and definitive care delivered through clinical advice, primary care centre attendance (locations as above) or home visits.</p> <p>Practitioners and doctors provide medical consultations including physical examination and simple physiological measurements. They discuss diagnosis and treatment option and may prescribe medicines for the patient to take at home.</p> <p>The service is provided to the whole population.</p>	
CQC service user bands	
Whole population	
CQC regulated activities as this location	
Diagnostic and screening Treatment of disease, disorder or injury	
CQC service types provided at this location	
Doctors consultation service Doctors treatment service Mobile doctor service	

The information below is for location no.:	20	of a total of:	20	locations
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Name of location	Walk in Centre
Address	63 Monks Road Lincoln
Postcode	LN2 5HP
Location ID	RY5X7

Description of the location – which services are delivered from here	
<p>To increase access to primary care services for minor illness and minor injuries and promote healthy living/lifestyle advice amongst all age groups</p> <p>Provide safe effective and timely out of hours primary medical care services to the population</p> <p>To offer a holistic approach to preventing and managing illness and promoting a healthy</p>	

lifestyle.

Care and treatment for minor injury and minor illness clinical presentations. Consultations are provided by nurse practitioners and general practitioners.

The walk in centre and Minor Injury units are able to refer patients to hospital for further care/clinical intervention if required.

The walk in centre is able to supply prescriptions for medications if required.

CQC service user bands

Whole population

CQC regulated activities as this location

Diagnostic and screening

Treatment of disease, disorder or injury

CQC service types provided at this location

Urgent care services

Doctors consultation service

Doctors treatment service